

Discover how employees around the world experienced life and work last year.



Gallup is committed to bringing the voice of the employee to the decision-making table as we help global leaders solve their most pressing problems. In this report, we feature annual findings from the world's largest ongoing study of the employee experience. We examine how employees feel about their work and their lives, an important predictor of organizational resilience and performance.

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FROM THE CEO

This spring, the World Bank's chief economist Indermit Gill made a startling claim:

A lost decade could be in the making for the global economy. The ongoing decline in potential growth has serious implications for the world's ability to tackle the expanding array of challenges unique to our times — stubborn poverty, diverging incomes, and climate change."

The message is clear. Economic growth is slowing. And if we don't increase global GDP, every other problem gets harder to solve.

So, what can leaders do today to potentially save the world?

Gallup has found one clear answer: Change the way your people are managed.

In this year's *State of the Global Workplace* report, we estimate that low engagement costs the global economy \$8.8 trillion. That's 9% of global GDP — enough to make the difference between success and a failure for humanity.

Poor management leads to lost customers and lost profits, but it also leads to miserable lives. Gallup's research into wellbeing at work finds that having a job you hate is worse than being unemployed — and those negative emotions end up at home, impacting relationships with family. If you're not thriving at work, you're unlikely to be thriving at life.

This report captures the voice of the world's employees to help leaders make better decisions. There are some positive trends, but also a lot of work to do. Here's where leaders should start:

- 1) Focus on your most winnable employees. Nearly six in 10 employees are quietly quitting, but they are likely to become engaged with a few changes to their workplace.
- 2) Give them a better manager. In the past three years, Gallup has used our best science to train over 14,000 managers to be effective coaches. Nine to 18 months later, their teams' engagement ranged from 8% to 18% higher.

By switching to proven, science-based management, organizations could change the course of the economy — and world history. It's that important.

Jon Clifton

CEO

Executive Summary

In 2022, the global workplace experienced an engagement rebound — but workers are still stressed out.

In 2022, employee engagement and job opportunities surged globally, coming back in line with pre-pandemic historical trends on economic development and growth. The United States and Canada region saw no gain in engagement or job opportunities, having experienced its recovery in 2021. The 2022 data show the rest of the world closing the gap with the U.S./Canada in positive aspects for workers.

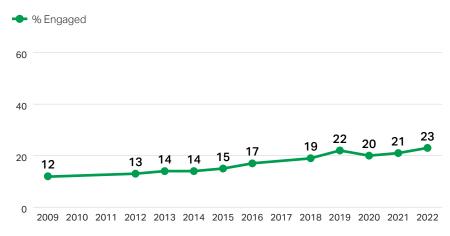
At the same time, global worker stress remained at a historic high — even as other negative emotions related to the COVID-19 pandemic subsided. This high level of stress may be due to the recovery itself, as many regions of the world struggle to control high inflation.

As organizational leaders endeavor to navigate an uncertain economic outlook, their employees' stress is impacting productivity and performance. Addressing these wellbeing concerns and improving engagement should be top priorities for the world's political and business leaders who seek to make the most of the recovery.

- Cam convinced that a company can only be as good as its employees are and how they function together as a team. That's why it's all the more important to weld this team together, so that they can go through good and bad times together."
 - LYDIA, 51, HEAD OF ORGANIZATION, GERMANY

The percentage of employees thriving at work reached a record high in 2022.

Employee Engagement



% Engaged based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Twenty-three percent of the world's employees were engaged at work in 2022, the highest level since Gallup began measuring global engagement in 2009. Although engagement declined in 2020, it has returned to its historically positive trend.

Much of this gain was due to a 7-percentage-point rebound in engagement in South Asia, which includes India — estimated to become the world's largest country by population this year. South Asia now leads the world in employee engagement at 33%.¹

- After doing work, when I go home, I feel good that I built people's houses. When I see my kids, my family and parents, I forget all my stress and tiredness."
 - RAMJAS JI, MANAGER, INDIA
- I enjoy my work, and I would miss something if I didn't have to work, even if the money stayed. So, if the employer said, 'you're a nice boy, just go home, I'll keep paying you, you don't have to do anything anymore,' then I would miss something."
 - HARTMUT, 63, IT SECURITY MANAGER, GERMANY
- We are not only coworkers, we are friends, so we hang out outside. We have barbecues, we go out to bars together.
 We hang out together, so I like it. I like it."
 - JONATHAN, STORE MANAGER, BRAZIL

Dig deeper on global, regional, and U.S. employee engagement data.

Explore Gallup workplace indicators.

¹ In this report, Gallup studied employees who work for an employer each week, which excludes workers in the informal economy — a significant portion of the economy in some countries and areas.

The majority of the world's employees are "quiet quitting."



Thriving at work (Engaged)



Quiet quitting (Not engaged)



Loud quitting (Actively disengaged)

Increasing engagement is good news for employees, who are thriving at work and finding their daily work more rewarding. But there is also a long way to go — most workers are "quiet quitting" (not engaged) or "loud quitting" (actively disengaged).

Thriving at work: These employees find their work meaningful and feel connected to the team and their organization. They feel proud of the work they do and take ownership of their performance, going the extra mile for teammates and customers.

Quiet quitting: These employees are filling a seat and watching the clock. They put in the minimum effort required, and they are psychologically disconnected from their employer. Although they are minimally productive, they are more likely to be stressed and burnt out than engaged workers because they feel lost and disconnected from their workplace.

Loud quitting: These employees take actions that directly harm the organization, undercutting its goals and opposing its leaders. At some point along the way, the trust between employee and employer was severely broken. Or the employee has been woefully mismatched to a role, causing constant crises.

Looking at the big picture, low-engagement workers represent an immense opportunity for economic growth. Gallup estimates that low engagement costs the global economy US\$8.8 trillion and accounts for 9% of global GDP. Leadership and management directly influence workplace engagement, and there is much that organizations can do to help their employees thrive at work.

For leaders and managers, loud quitting can signal major risks within an organization that are important not to ignore. Conversely, quiet quitters are often your greatest opportunity for growth and change. They are waiting for a leader or a manager to have a conversation with them, encourage them, inspire them. A few changes to how they are managed could turn them into productive team members.

- I just don't feel like there's a lot of room for me to grow internally."
 - MICHELLE, 27, INDIVIDUAL CONTRIBUTOR, UNITED STATES
- It has happened many times that I have addressed things, that staff members have addressed things. Then nothing changes."
 - ANDREAS, 53, HEAD OF IT ORGANIZATION, GERMANY
- (I wish my manager was more present."
 - FRANK, MECHANICAL AND CHEMICAL TECHNICIAN, BRAZIL
- My work does not give me the opportunity to go to church, visit family members, or travel for a while."
 - BOLAJI, 39, CASHIER, NIGERIA

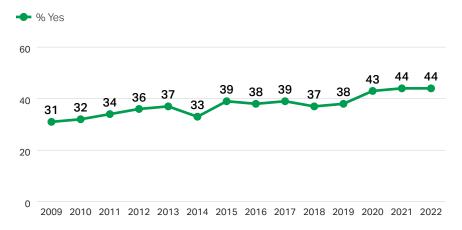
Explore more data on global, regional and U.S. employee engagement.

Learn more.

3 Although the world has recovered from the worst of the pandemic, employee stress remained at a record-high level.

Daily Stress

Did you experience the following feelings during A LOT OF THE DAY yesterday? How about stress?



What time I'm done with work, I'm so exhausted that some days I don't have the energy to hold a conversation. So, over time, I've had family [and] friends accuse me of not being socially receptive when they try to reach out."

- IREGUME, 27, CONSULTANT, NIGERIA

Discover more employee wellbeing data.

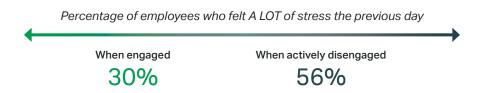
View data.

Forty-four percent of employees said they experienced a lot of stress the previous day, repeating the record high in 2021 and continuing a trend of elevated stress that began almost a decade earlier.

East Asia, which includes China, tied the U.S. and Canada region for the highest levels of stress. One source of this stress may have been lockdowns in 2022. Young workers and remote workers in East Asia saw extremely high levels of daily stress — 60% and 61%, respectively — making them the most stressed-out workers in the world.

What is stressing out the world's employees? Gallup's survey does not ask for specifics. Work itself can be a source of stress, and low engagement is related to higher stress. But external factors, like inflation or family health issues, can also be sources of daily stress.

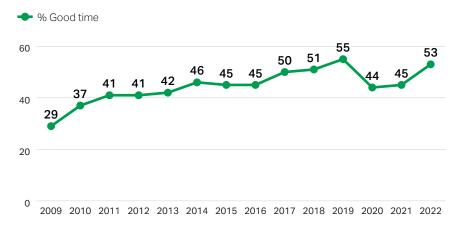
Although leaders and managers cannot change external sources of stress, they can make a difference in overall stress in workers' lives. Gallup analysis finds that when employees are engaged at work, they report significantly lower stress in their lives.



4 In 2022, the world experienced a widespread resurgence in jobs.

Job Climate

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?



Fifty-three percent of employees in 2022 said now is a good time to find a job where they live, a sharp increase from the previous year and close to the record high in 2019.

Every region of the world but one saw a rise in the number of workers who said it is a good time to find a job. Southeast Asia and Australia/New Zealand saw 22-percentage-point gains for this item, with most other regions also seeing double-digit gains. The exception was the U.S. and Canada, which saw no increase in this item in 2022 but had climbed 44 percentage points the previous year.

The increase in available jobs is a positive change for workers. It means that deeply unhappy workers are able to leave bad workplaces, and more workers are able to find work that they like.

Learn more about our employee retention and attraction data.

Explore Gallup workplace indicators.

Globally, over half of employees expressed some level of intent to leave their job.



Fifty-one percent of currently employed workers said they are watching for or actively seeking a new job.

When people see more job opportunities around them, they are more likely to see another job as a possibility. More competition for jobs leads to more enticing job offers and active recruitment as well.

Gallup data consistently show that engaging employees can create a moat of protection around them. A recent Gallup analysis found that engaged employees require a 31% pay increase to consider taking a job with a different organization; not engaged and actively disengaged employees, on average, want a 22% pay increase to change jobs.

Percentage of employees watching for or actively seeking a new job

When engaged 43%

When actively disengaged

61%

I used to come home thinking only about work.
I used to unload everything on my husband. Totally unsatisfied. Then, when I changed roles, it got a little better, but I was still unsatisfied."

- RAQUEL, TRANSPORTATION ANALYST, BRAZIL

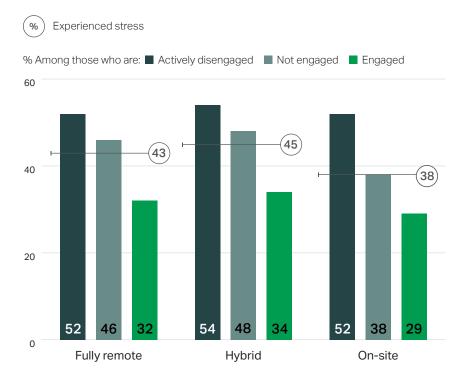
Discover more on employee retention and attraction data.

Explore indicators.

6 Engagement has 3.8 times as much influence on employee stress as work location.

Daily Stress by Engagement and Work Location

Did you experience the following feelings during A LOT OF THE DAY yesterday? How about stress?



% Engaged based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Much has been made about the pros and cons of remote, hybrid or fully on-site work. Some employees find working from home more conducive to focused work, while others find they focus better in the office. The office remains a gathering place for social bonding, development and culture building within organizations. But the flexibility of remote work allows for greater autonomy and wellbeing, which today's workers highly prize.

With all that said, Gallup analysis finds that engagement has 3.8 times as much influence on employee stress as work location. In other words, what people experience in their every day work — their feelings of involvement and enthusiasm — matters more in reducing stress than where they are sitting.

Leaders need to ask if poor remote work performance or poor hybrid work performance is a location problem or a management problem. No location can *fix* poor management, and the office alone has no magic to create a great organizational culture.

- I have more time to spend with my family, with my wife, with my dogs, so I spend less time in traffic and more quality time with the people I care about."
 - AMAURI, IT PROGRAMMER, BRAZIL
- I guess having my workplace at home has made it more challenging to separate myself and step away from work."
 - RICK, 71, MANAGER, UNITED STATES
- At home, I feel like my job is just work. Like there's not the, you know, the fun stuff. The camaraderie, right? The relationship building is a little bit harder."
 - ANNE, 33, MANAGER, UNITED STATES

Learn more about our hybrid work research.

Explore data.

7 "Quiet quitting" employees know what they would change about their workplace.

In this report, we asked respondents: What would you change about your workplace to make it better?

Eighty-five percent of the responses offered by those considered to be quieting quitting — which comprises the majority of employees — were related to engagement or culture, pay and benefits, or wellbeing-work/life balance.²

What would you change about your workplace to make it better?

Engagement or Culture

41%

"

- For everyone to get recognized for their contributions
- I would like it if the managers were more approachable, and we could talk openly
- They should grant more autonomy in the work to stimulate everyone's creativity
- I would like to learn more things, but the work I do is quite repetitive
- I just wish they respected me more
- Giving everyone a fair chance in getting promoted
- Clearer goals and stronger guidance

Pay and Benefits

28%

"

- Increase my salary because I work hard but the pay is not enough
- I would pay employees on time
- Salaries must be proportional to qualifications and merit
- I would like a monthly gas voucher for transport costs
- A really good cafeteria/canteen available to all
- Fully subsidized child care
- They should give rewards to employees for the excellent results achieved by the company

Wellbeing

16%

"

- Communicating shifts well in advance would allow me to better organize my free time
- · Less overtime
- I would like to work from home more
- I would like to have longer breaks so I can eat without rushing
- · Set up a health clinic
- I want to have a break at work, it's hard without a rest
- Taking workers health and life seriously
- We don't have a place to relax or to get together with colleagues for a coffee break

Dig deeper on employee retention and attraction data.

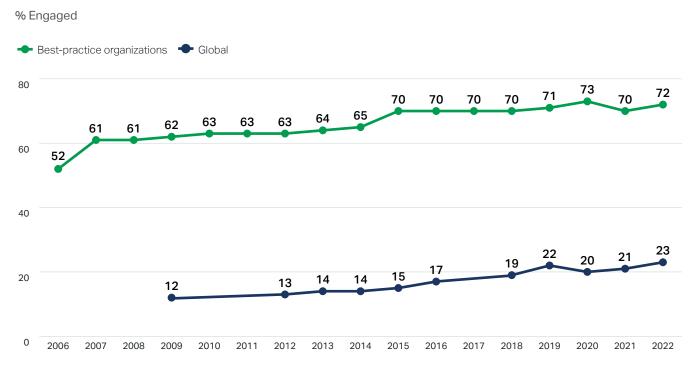
View data.

² The remaining 15% of responses did not fit into any particular theme or category.

Takeaways for Leaders

- 1) In today's typical organization, most employees are neither engaged nor actively disengaged.
- They are filling a seat but have yet to take ownership of their work. By not engaging these employees, leaders are missing a primary driver of customer retention and organic business growth.
- **2) Employee engagement does not mean happiness.** If you are only measuring employee contentment, you are missing engagement. And the reality is that many corporate measures of engagement are really just measuring contentment. True engagement means your people are psychologically present to do their work. They understand what to do; they have what they need; and they have a supportive manager and a supportive team. They know why their work matters. They are *work ready*.
- **3) Quiet quitting employees are your organization's low-hanging fruit for productivity gains.** They are ready to be inspired and motivated if they are coached in the right way. Gallup has worked with organizations all over the world to increase the number of employees thriving at work. The global average is about one engaged employee for every one actively disengaged employee. For this year's Gallup Exceptional Workplace Award winners, that ratio is 18 to one. Large or small, these workplaces *feel different*.

Employee Engagement Trends



Percentages for best-practice organizations are average percentages of engaged employees across annual Gallup Exceptional Workplace Award winners; percentages reflect the year that Gallup collected the winners' engagement data — not the year that Gallup named the award winners.

4) The manager is the linchpin of engagement. Seventy percent of team engagement is attributable to the manager. But many or most of your managers are quiet quitting too. They are waiting for the tools to build great teams. The good news is that cutting-edge, science-based management can be taught.

In the past three years, Gallup has provided coaching training to over 14,000 managers. Up to eighteen months after their training, their engagement is 10% to 22% higher, and their team's engagement is 8% to 18% higher.

Compared with measures from before participants completed Gallup's learning program, post-learning results — obtained up to 18 months after completing the program — include:

10% to 22%

higher employee engagement for participants

21% to 28%

reduction in employee turnover

8% to 18%

higher employee engagement for teams led by participants

20% to 28%

higher likelihood of high performance

Discover more about Gallup's leadership development framework.

Learn more.

Global Insights

United States and Canada	Sub-Saharan Africa	
Latin America and the Caribbean	East Asia	
Europe	South Asia	
Post-Soviet Eurasia	Southeast Asia	
Middle East and North Africa	Australia and New Zealand	

Global Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

23% +2

QUIET QUITTING

Not engaged

59% -1

LOUD QUITTING

Actively disengaged

18% -1

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

44% •

ANGER

21% •

Job Market

JOB CLIMATE

Good time to find a job

53% +10

INTENT TO LEAVE

Watching for or actively seeking new job

51%

% Engaged

EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK QUIET QUITTING LOUD QUITTING % Engaged % Not engaged % Actively disengaged 23% 59% 18%

% ENGAGED

Global

23% ==

Gender

25% Female 22% Male

Age

23% <40 years old 24% ≥40 years old

Job Level

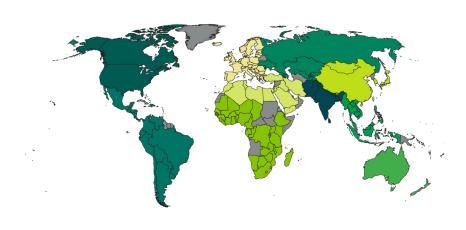
31% Manager 20% Individual contributor

Work Location

30% **Exclusively remote** 24% Hybrid 21% On-site

Regional Ranking

South Asia +7 33 United States and Canada -2 31 Latin America and the Caribbean 31 +8 Post-Soviet Eurasia 27 +6 Southeast Asia 26 +2 Australia and New Zealand 23 +6 Sub-Saharan Africa 0 20 East Asia 17 0 Middle East and North Africa 15 0 Europe 0 13



% Yes

DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES

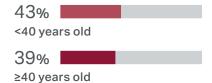




Gender

46%	
Female	
42%	
Male	

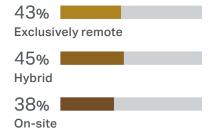
Age



Job Level

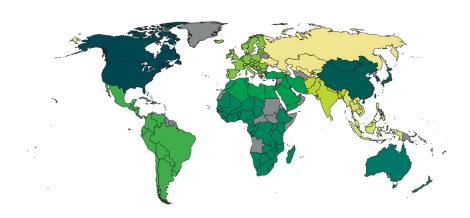


Work Location



Regional Ranking





% Yes

DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES



21%

Gender

23% Female 20% Male

Age

24% <40 years old
20% ≥40 years old

Job Level

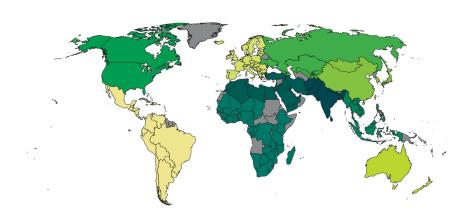
23%
Manager
20%
Individual contributor

Work Location

27% Exclusively remote
21% Hybrid
19% On-site

Regional Ranking

South Asia 36 +3 Middle East and North Africa 32 0 Sub-Saharan Africa +3 26 Southeast Asia 19 -1 United States and Canada 18 0 Post-Soviet Eurasia 18 +5 0 East Asia 17 Australia and New Zealand 15 +2 Europe 14 -4 Latin America and the Caribbean 13 -2



% Good time

JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME



53% •10

Gender

52% Female 53% Male

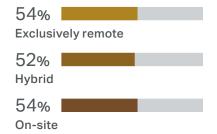
Age

55% <40 years old
54% ≥40 years old

Job Level

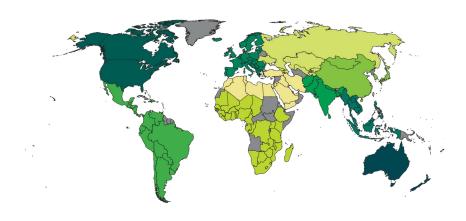
62%
Manager
47%
Individual contributor

Work Location



Regional Ranking

Australia and New Zealand 81 +22 United States and Canada 0 71 Southeast Asia +22 61 Europe 56 +12 South Asia 56 +7 Latin America and the Caribbean 52 +11 East Asia 50 +13 Sub-Saharan Africa +4 50 Post-Soviet Eurasia 46 +12 Middle East and North Africa 34 +5

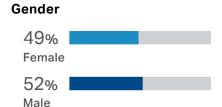


INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB





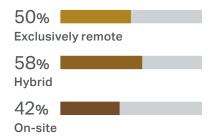




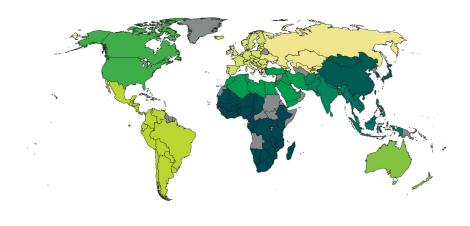
Job Level



Work Location







United States and Canada

Canada, United States



TOP TAKEAWAYS

- highest regional percentage of daily stress (tied with East Asia)
- second highest regional percentage of employees who say now is a good time to find a job
- highest regional percentage of female employees who experience high daily stress

Discover more global and regional insights on the state of the global workplace at Gallup.com.



Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

31% -2

QUIET QUITTING

Not engaged

52% +1

LOUD QUITTING

Actively disengaged

17% +2

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

52% +2

ANGER

18% •

Job Market

JOB CLIMATE

Good time to find a job

71% •

INTENT TO LEAVE

Watching for or actively seeking new job

47%



EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

31% -2

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

52% ••

Global

59% -1



LOUD QUITTING

% Actively disengaged

Regional

17% +2

Global

18% -1



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

31% -2

Global

23% +2



Gender

Female
29%
Male

Age

31% 40 years old
30% ≥40 years old

Job Level

34%
Manager
30%
Individual contributor

Work Location

35% Exclusively remote
35% Hybrid
27% On-site



DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES



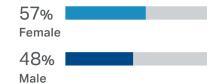
52% +2

Global

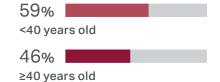
44% 0



Gender



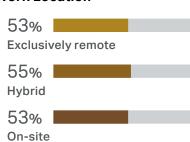
Age



Job Level



Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

18%

Global

21% 👨



Gender

18% Female
18% Male

Age

20% 40 years old
16% 240 years old

Job Level

18%
Manager
18%
Individual contributor

Work Location

15% Exclusively remote
16% Hybrid
18% On-site



JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME



71% •

Global

53% +10



Gender



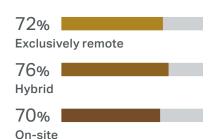
Age



Job Level



Work Location



INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB

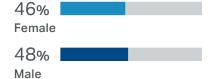
Regional

47%

Global 51%



Gender



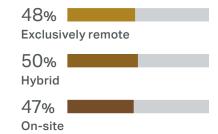
Age



Job Level



Work Location



Latin America and the Caribbean

Argentina, Bolivia, Brazil, Chile, Colombia, Costa Rica, Dominican Republic, Ecuador, El Salvador, Guatemala, Honduras, Jamaica, Mexico, Nicaragua, Panama, Paraguay, Peru, Puerto Rico, Uruguay, Venezuela



TOP TAKEAWAYS

- lowest regional percentage of daily anger
- second highest regional percentage of engaged employees (tied with U.S. and Canada)
- third lowest regional percentage of employees watching for or actively seeking a new job

Discover more global and regional insights on the state of the global workplace at Gallup.com.



Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

31% +8

QUIET QUITTING

Not engaged

59% -3

LOUD QUITTING

Actively disengaged

11% -5

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

41% -9

ANGER

13% -2

Job Market

JOB CLIMATE

Good time to find a job

52% +11

INTENT TO LEAVE

Watching for or actively seeking new job

42%



EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

31% ***

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

59% ₃

Global

59% -1



LOUD QUITTING

% Actively disengaged

Regional

11% -5

Global

18% -1



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

31% **

Global

23% 💷



Gender

31% Female 30% Male

Age

28% 40 years old
36% ≥40 years old

Job Level

36%
Manager
28%
Individual contributor

Work Location

35%
Exclusively remote
27%
Hybrid
30%
On-site



DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES

Regional

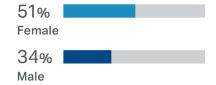
41% -9

Global

44% •



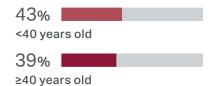
Gender



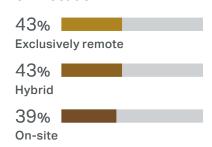
Job Level



Age



Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

13% -2

Global

21% •



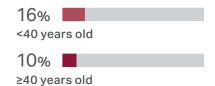
Gender



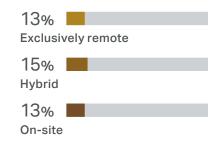
Job Level



Age



Work Location





JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME



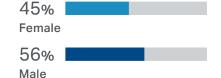
52% •11

Global

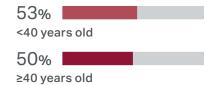
53% +10



Gender



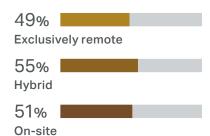
Age



Job Level



Work Location



INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB

Regional

42%

Global

51%



Gender

41% Female 42% Male

Age

48% 40 years old
31% ≥40 years old

Job Level

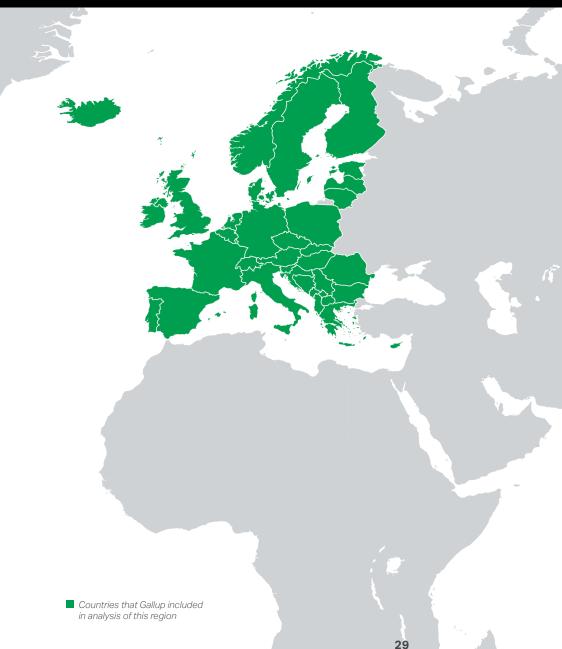
42%
Manager
42%
Individual contributor

Work Location

39% Exclusively remote
48% Hybrid
38% On-site

Europe

Albania, Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Kosovo, Latvia, Lithuania, Luxembourg, Malta, Montenegro, Netherlands, North Macedonia, Northern Cyprus (Territory of Republic of Cyprus), Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom of Great Britain and Northern Ireland



TOP TAKEAWAYS

- lowest regional percentage of engaged employees
- second lowest regional percentage of daily anger
- second lowest regional percentage of employees watching for or actively seeking a new job

Discover more global and regional insights on the state of the global workplace at Gallup.com.

Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

13% •

QUIET QUITTING

Not engaged

72% 🖽

LOUD QUITTING

Actively disengaged

15% -1

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

39% -1

ANGER

14% -4

Job Market

JOB CLIMATE

Good time to find a job

56% +12

INTENT TO LEAVE

Watching for or actively seeking new job

34%

EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

13% •

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

72% ••1

Global

59% -1



LOUD QUITTING

% Actively disengaged

Regional

15% =

Global

18% 🗓



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

13%

Global

23% +2



Gender

13% Female

Age

Male

13% 40 years old
≥40 years old

Job Level

17% Manager
11% Individual contributor

Work Location

15% Exclusively remote
12% Hybrid
13% On-site

DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES



39% -

Global

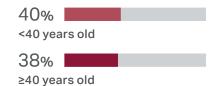
44% 0



Gender



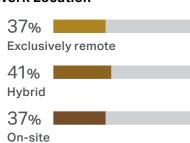
Age



Job Level



Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

14% -4

Global

21% •



Gender

15% Female
14% Male

Age

15% 40 years old14% 240 years old

Job Level

15%
Manager
14%
Individual contributor

Work Location

Exclusively remote

13%

Hybrid

13%

On-site

JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME



56% +12

Global

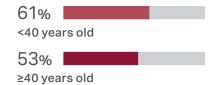
53% +10



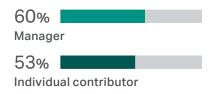
Gender



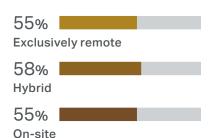
Age



Job Level



Work Location



INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB

Regional

34%

Global

51%



Gender



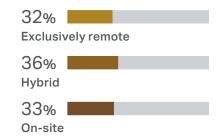
Age



Job Level



Work Location



Post-Soviet Eurasia

Armenia, Azerbaijan, Georgia, Kazakhstan, Kyrgyzstan, Republic of Moldova, Russian Federation, Tajikistan, Ukraine, Uzbekistan



TOP TAKEAWAYS

- lowest regional percentage of daily stress
- second lowest regional percentage of employees who say now is a good time to find a job
- lowest regional percentage of employees watching for or actively seeking a new job

Discover more global and regional insights on the state of the global workplace at Gallup.com.

Countries that Gallup included in analysis of this region

Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

27% +6

QUIET QUITTING

Not engaged

59% -3

LOUD QUITTING

Actively disengaged

14% -4

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

24% -5

ANGER

18% +5

Job Market

JOB CLIMATE

Good time to find a job

46% +12

INTENT TO LEAVE

Watching for or actively seeking new job

33%



EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

27% ••

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

59% ₋₃

Global

59% -1



LOUD QUITTING

% Actively disengaged

Regional

14% -4

Global

18% 🗓



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

27% +6

Global

23% +2



Gender

Female

26%

Male

Age

25% <40 years old 28% ≥40 years old

Job Level

34%
Manager
24%
Individual contributor

Work Location

Exclusively remote

29%
Hybrid

22%
On-site

DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES



24% +5

Global

44% 👨



Gender



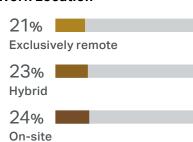
Age



Job Level



Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

18% +5

Global

21% •



Gender

18% Female
18% Male

Man

Job Level

17%

Manager

17% Individual contributor

Age

20% <40 years old
16% ≥40 years old

Work Location

19% Exclusively remote
18% Hybrid
17% On-site



JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME



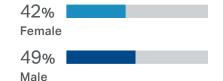
46% +12

Global

53% +10



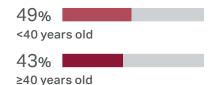
Gender



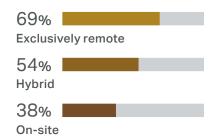
Job Level



Age



Work Location



INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB

Regional

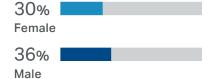
33%

Global

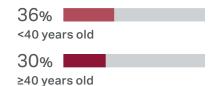
51%



Gender



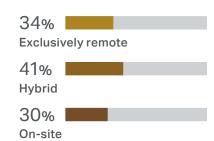
Age



Job Level



Work Location



Middle East and North <u>Africa</u>

Algeria, Bahrain, Egypt, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Libya, Morocco, Palestinian Territories, Saudi Arabia, Tunisia, Türkiye, United Arab Emirates, Yemen



TOP TAKEAWAYS

- second lowest regional percentage of engaged employees
- second highest regional percentage of daily anger
- lowest regional percentage of employees who say now is a good time to find a job

Discover more global and regional insights on the state of the global workplace at Gallup.com.



Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

15% •

QUIET QUITTING

Not engaged

62% +4

LOUD QUITTING

Actively disengaged

23% -4

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

45% **±1**

ANGER

32% •

Job Market

JOB CLIMATE

Good time to find a job

34% +5

INTENT TO LEAVE

Watching for or actively seeking new job

49%



EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

15% •

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

62% ₊₄

Global

59% -1



LOUD QUITTING

% Actively disengaged

Regional

23% -4

Global

18% 💷



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

15%

Global

23% +2



Gender

Male

17% Female 15%

Age

16% 40 years old
14% ≥40 years old

Job Level

22%
Manager
12%

Work Location

22% Exclusively remote
15% Hybrid
14% On-site



DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES

Regional

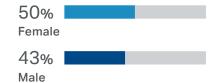
45% ••

Global

44% •



Gender



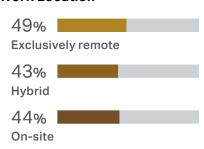
Job Level



Age



Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

32% •

Global

21% 👨



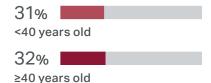
Gender



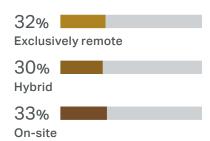
Job Level



Age



Work Location





JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME



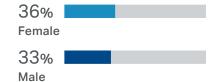
34% +5

Global

53% +10



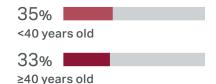
Gender



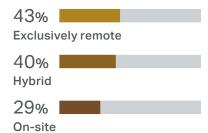
Job Level



Age



Work Location



INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB

Regional

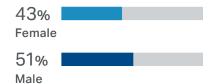
49%

Global

51%



Gender



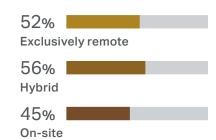
Age



Job Level



Work Location



Sub-Saharan Africa

Benin, Botswana, Burkina Faso, Cameroon, Chad, Comoros, Côte d'Ivoire, Democratic Republic of the Congo, Eswatini, Ethiopia, Gabon, Gambia, Ghana, Guinea, Kenya, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mauritius, Mozambique, Namibia, Niger, Nigeria, Republic of the Congo, Senegal, Sierra Leone, South Africa, Tanzania, Togo, Uganda, Zambia, Zimbabwe



TOP TAKEAWAYS

- highest regional percentage of employees watching for or actively seeking a new job
- third highest regional percentage of daily stress
- third highest regional percentage of daily anger

Discover more global and regional insights on the state of the global workplace at Gallup.com.

Countries that Gallup included in analysis of this region



Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

20% •

QUIET QUITTING

Not engaged

60% -4

LOUD QUITTING

Actively disengaged

21% +4

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

46% +9

ANGER

26% +3

Job Market

JOB CLIMATE

Good time to find a job

50% +4

INTENT TO LEAVE

Watching for or actively seeking new job

70%



EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

20% •

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

60% -4

Global

59% □-1



LOUD QUITTING

% Actively disengaged

Regional

21%

Global

18% 🗓



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

20% •

Global

23% +2



Gender

19% Female
21% Male

Age

19% 40 years old
21% ≥40 years old

Job Level

28%
Manager
13%
Individual contributor

Work Location

28% Exclusively remote
16% Hybrid
18% On-site



DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES

Regional

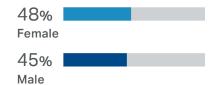
46%

Global

44% o



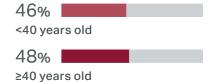
Gender



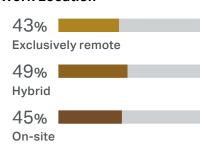
Job Level



Age



Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

26% **3

Global

21% •



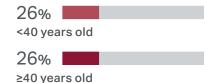
Gender



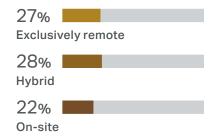
Job Level



Age



Work Location





JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME



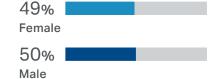
50% -4

Global

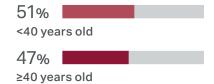
53% +10



Gender



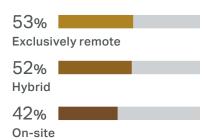
Age



Job Level



Work Location



INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB

Regional

70%

Global

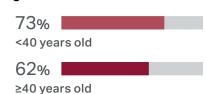
51%



Gender



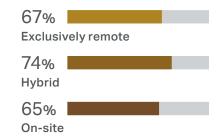
Age



Job Level



Work Location



East Asia

China, Hong Kong (S.A.R. of China), Japan, Mongolia, South Korea, Taiwan (Province of China)



TOP TAKEAWAYS

- highest regional percentage of daily stress (tied with U.S. and Canada)
- second highest regional percentage of employees watching for or actively seeking a new job
- highest regional percentage of male employees who experience high daily stress

Discover more global and regional insights on the state of the global workplace at Gallup.com.

Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

17% •

QUIET QUITTING

Not engaged

62% •

LOUD QUITTING

Actively disengaged

21% •

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

52% -3

ANGER

17% •

Job Market

JOB CLIMATE

Good time to find a job

50% +13

INTENT TO LEAVE

Watching for or actively seeking new job

56%

EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

17%

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

62% •

Global

59% -1



LOUD QUITTING

% Actively disengaged

Regional

21% •

Global

18% 💷



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

17%

Global

23% +2



Gender

20% Female 14% Male

Age

15% 40 years old
20% ≥40 years old

Job Level

13%
Manager

5%
Individual contributor

Work Location

9% Exclusively remote
7% Hybrid
7% On-site

DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES



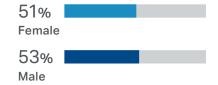
52% ₃

Global

44% 0



Gender



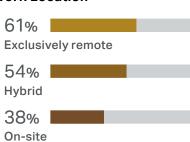
Age



Job Level



Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

17% •

Global

21% 👨



Gender

19% Female
16% Male

Age

18% <40 years old
15% ≥40 years old

Job Level

17%
Manager
17%
Individual contributor

Work Location

Exclusively remote

17%
Hybrid

14%
On-site

JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME



50% +13

Global

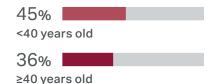
53% +10



Gender



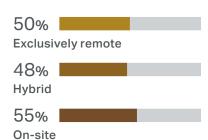
Age



Job Level



Work Location



INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB

Regional

56%

Global

51%



Gender

56% Female 56% Male

Age

41% 40 years old
24% ≥40 years old

Job Level

53%
Manager
58%
Individual contributor

Work Location

Exclusively remote
63%
Hybrid
40%
On-site

South Asia

Afghanistan, Bangladesh, India, Nepal, Pakistan, Sri Lanka

Countries that Gallup included in analysis of this region Copyright © 2023 Gallup, Inc. All rights reserved.

TOP TAKEAWAYS

- highest regional percentage of engaged employees
- highest regional percentage of daily anger

Discover more global and regional insights on the state of the global workplace at Gallup.com.

Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

33% +7

QUIET QUITTING

Not engaged

46% -3

LOUD QUITTING

Actively disengaged

21% -5

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

35% •

ANGER

36% +3

Job Market

JOB CLIMATE

Good time to find a job

56% +7

INTENT TO LEAVE

Watching for or actively seeking new job

50%

EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

33% 🖽

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

46% 3

Global

59% -1



LOUD QUITTING

% Actively disengaged

Regional

21% -5

Global

18% 💷



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

33% ...

Global

23% +2



Gender

39% Female
30% Male

Age

35% 40 years old
≥40 years old

Job Level

41% Manager
27% Individual contributor

Work Location

32% Exclusively remote
35% Hybrid
34% On-site

DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES

Regional

35% •

Global

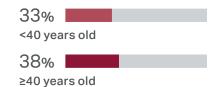
44% 0



Gender



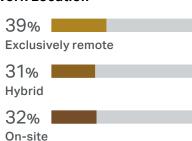
Age



Job Level



Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

36% **3

Global

21% 👨



Gender

44% Female 32% Male

Age

37% 40 years old
35% 240 years old

Job Level

41%
Manager

33%
Individual contributor

Work Location

39% Exclusively remote
34% Hybrid
34% On-site

JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME



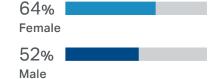
56% • 7

Global

53% +10



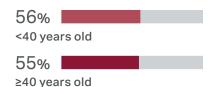
Gender



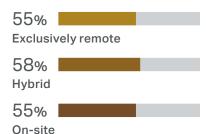
Job Level



Age



Work Location



INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB

Regional

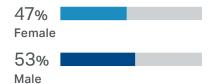
50%

Global

51%



Gender



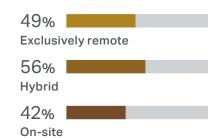
Age



Job Level



Work Location



Southeast Asia

Cambodia, Indonesia, Laos, Malaysia, Myanmar, Philippines, Singapore, Thailand, Vietnam

Countries that Gallup included in analysis of this region

TOP TAKEAWAYS

- second lowest regional percentage of daily stress
- third highest regional percentage of employees who say now is a good time to find a job
- third highest regional percentage of employees watching for or actively seeking a new job

Discover more global and regional insights on the state of the global workplace at Gallup.com.

Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

26% +2

QUIET QUITTING

Not engaged

68% ±1

LOUD QUITTING

Actively disengaged

6% -3

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

26% -5

ANGER

19% -1

Job Market

JOB CLIMATE

Good time to find a job

61% +22

INTENT TO LEAVE

Watching for or actively seeking new job

51%

EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

26% ==

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

68% •1

Global

59% [-1]



LOUD QUITTING

% Actively disengaged

Regional

6% -3

Global

18% 💷



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

26% +2

Global

23% [+2]



Gender

Female 27% Male

Age

24% <40 years old
29% ≥40 years old

Job Level

35%
Manager
21%
Individual contributor

Work Location

35% Exclusively remote
21% Hybrid
21% On-site

DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES



26% -5

Global

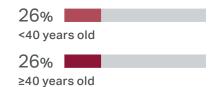
44% 0



Gender



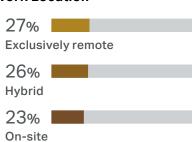
Age



Job Level



Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

19% -

Global

21% 👨



Gender

Female
18%
Male

Age

20% 40 years old
18% ≥40 years old

Job Level

24%
Manager
17%
Individual contributor

Work Location

21% Exclusively remote
19% Hybrid
19% On-site

JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME

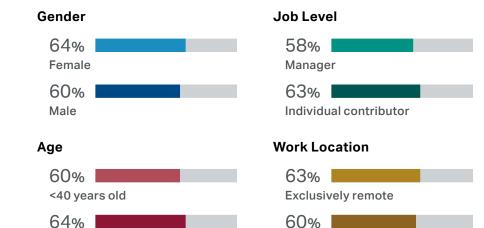


61% +22

Global

53% +10





Hybrid

62% On-site

INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

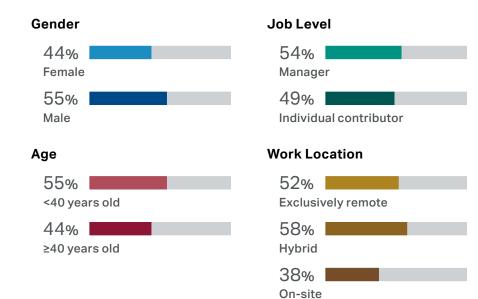
≥40 years old

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB

51% Global 51%

Regional





Australia and New Zealand

Australia, New Zealand



TOP TAKEAWAYS

- second highest regional percentage of daily stress
- highest regional percentage of employees who say now is a good time to find a job

Discover more global and regional insights on the state of the global workplace at Gallup.com.

Countries that Gallup included in analysis of this region



Regional Summary

Boxed numbers indicate the percentage-point change from 2021 to 2022 where available.

Employee Engagement

THRIVING AT WORK

Engaged

23% +6

QUIET QUITTING

Not engaged

67% ⁻²

LOUD QUITTING

Actively disengaged

11% -4

Daily Negative Emotions

Emotions experienced during a lot of the previous day

STRESS

47% •

ANGER

15% +2

Job Market

JOB CLIMATE

Good time to find a job

81% +22

INTENT TO LEAVE

Watching for or actively seeking new job

43%



EMPLOYEE ENGAGEMENT

Based on Gallup Q12 items; see "Appendix 3: Support Information" for item wording

THRIVING AT WORK

% Engaged

Regional

23% +6

Global

23% +2



QUIET QUITTING

% Not engaged

Regional

67% -2

Global

59% -1



LOUD QUITTING

% Actively disengaged

Regional

11% -4

Global

18% 💷



THRIVING AT WORK

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

% ENGAGED

Regional

23% ***

Global

23% +2



Gender

25% Female 20% Male

Age

≥40 years old

24% 40 years old

Job Level

28%
Manager
17%
Individual contributor

Work Location

**
Exclusively remote

24%
Hybrid

22%
On-site

^{**} This data point is not provided due to small sample size.



DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

% YES



47% •

Global

44%



Gender

Female
44%
Male

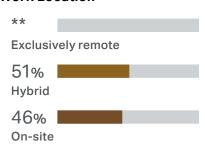
Age

52% 40 years old
42% ≥40 years old

Job Level

50%
Manager
43%
Individual contributor

Work Location



DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

% YES

Regional

15% ==

Global

21% 👨



Gender

18% Female
13% Male

Age

17% 40 years old
240 years old

Job Level

18%
Manager
13%
Individual contributor

Work Location

**
Exclusively remote

19%
Hybrid

13%
On-site

^{**} This data point is not provided due to small sample size.

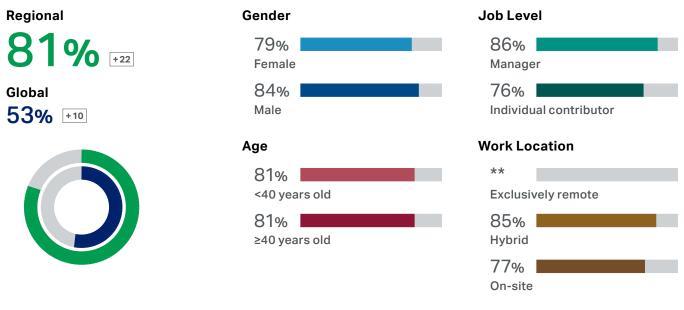
^{**} This data point is not provided due to small sample size.



JOB CLIMATE

Thinking about the job situation in the city or area where you live today, would you say that it is now a good time or a bad time to find a job?

% GOOD TIME

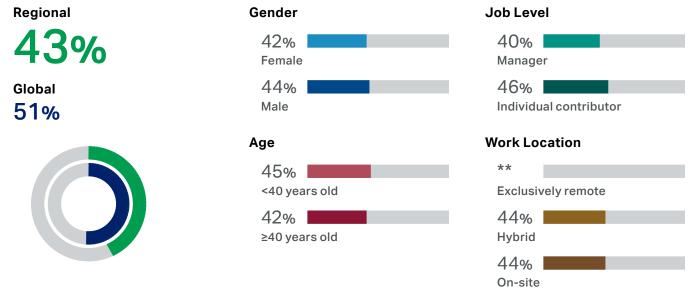


^{**} This data point is not provided due to small sample size.

INTENT TO LEAVE

To what extent are you currently looking for a different job than the one you have now? Are you actively looking for another job, watching for opportunities but not actively looking, or are you not looking for another job?

% WATCHING FOR OR ACTIVELY SEEKING NEW JOB



^{**} This data point is not provided due to small sample size.

Appendix 1: Country/Area Comparisons, by Region

In Appendix 1, "Change" indicates the difference in percentage points when comparing the average from 2019, 2020 and 2021 with the average from 2020, 2021 and 2022.

United States and Canada

EMPLOYEE ENGAGEMENT

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	United States	- 1	34
2	Canada	0	21

DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

Rank	Country	Change	% Yes
1	Canada	+1	56
2	United States	+1	53



Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

Rank	Country	Change	% Yes
1	United States	+1	20
2	Canada	-2	17

JOB CLIMATE

Rank	Country	Change	% Good Time
1	Canada	+4	60
2	United States	-3	57



Latin America and the Caribbean

EMPLOYEE ENGAGEMENT

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	El Salvador	+ 5	37
2	Panama	+ 1	34
3	Honduras	+ 5	34
4	Costa Rica	+2	32
5	Nicaragua	-3	31
6	Jamaica	+4	30
7	Dominican Republic	0	29
8	Brazil	- 1	28
9	Mexico	+2	27
10	Chile	+ 1	27

Rank	Country	Change	% Engaged
11	Uruguay	+1	26
12	Paraguay	- 1	22
13	Ecuador	-2	22
14	Venezuela	- 4	22
15	Argentina	+2	21
16	Colombia	- 1	19
17	Peru	- 1	19
18	Bolivia	+1	18
19	Guatemala	**	**
20	Puerto Rico	**	**

DAILY STRESS

Rank	Country	Change	% Yes
1	Ecuador	0	57
2	El Salvador	+1	55
3	Peru	-1	54
4	Costa Rica	-2	54
5	Dominican Republic	+1	51
6	Bolivia	+2	51
7	Mexico	-3	48
8	Venezuela	-2	48
9	Colombia	+2	48
10	Argentina	+1	47

Rank	Country	Change	% Yes
11	Brazil	-1	45
12	Uruguay	+4	44
13	Honduras	0	44
14	Nicaragua	+2	41
15	Chile	-4	40
16	Jamaica	+1	36
17	Panama	-4	35
18	Paraguay	-2	33
19	Guatemala	**	**
20	Puerto Rico	**	**

^{**}This data point is not provided due to small sample size.

^{**}This data point is not provided due to small sample size.



Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

Rank	Country	Change	% Yes
1	Bolivia	+2	23
2	Jamaica	+2	23
3	Peru	-1	22
4	Brazil	-1	20
5	Ecuador	0	18
6	Costa Rica	-1	18
7	Venezuela	0	17
8	El Salvador	+1	17
9	Colombia	+1	17
10	Nicaragua	+2	16

Rank	Country	Change	% Yes
11	Argentina	0	15
12	Honduras	-3	15
13	Chile	-2	15
14	Dominican Republic	+1	12
15	Mexico	0	10
16	Paraguay	-1	10
17	Panama	0	9
18	Uruguay	+1	9
19	Guatemala	**	**
20	Puerto Rico	**	**

JOB CLIMATE

untry	Change	% Good Time
onduras	+5	47
caragua	+4	46
əzil	+4	44
exico	+3	43
Salvador	+3	43
nile	+8	42
raguay	+5	42
nezuela	+7	38
maica	0	36
minican Republic	0	36
	caragua azil exico Salvador iile raguay nezuela maica	caragua +4 azil +4 exico +3 Salvador +3 sille +8 raguay +5 nezuela +7 maica 0

Rank	Country	Change	% Good Time
11	Peru	-2	36
12	Panama	-6	35
13	Bolivia	+1	31
14	Colombia	+1	30
15	Costa Rica	+5	26
16	Uruguay	0	24
17	Argentina	+5	24
18	Ecuador	0	22
19	Guatemala	**	**
20	Puerto Rico	**	**

^{**}This data point is not provided due to small sample size.

^{**}This data point is not provided due to small sample size.

Europe

EMPLOYEE ENGAGEMENT

Gallup Q^{12} items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	Romania	+2	35
2	North Macedonia	+4	29
3	Iceland	+1	26
4	Estonia	0	25
5	Albania	+2	25
6	Lithuania	+1	25
7	Kosovo	0	24
8	Latvia	+2	24
9	Bulgaria	0	22
10	Bosnia and Herzegovina	+1	21
11	Sweden	+1	21
12	Hungary	0	21
13	Montenegro	-1	20
14	Denmark	-1	20
15	Malta	-1	20
16	Norway	+1	20
17	Portugal	+1	19
18	Cyprus	-1	19
19	Serbia	0	18
20	Slovakia	+1	17

Rank	Country	Change	% Engaged
21	Slovenia	0	16
22	Croatia	- 1	16
23	Germany	- 1	16
24	Czech Republic	- 1	15
25	Finland	+1	14
26	Netherlands	+2	14
27	Poland	0	14
28	Greece	+1	12
29	Ireland	0	11
30	Belgium	0	11
31	Switzerland	0	11
32	Austria	+2	11
33	United Kingdom of Great Britain and Northern Ireland	+1	10
34	Luxembourg	+2	10
35	Spain	+1	10
36	France	+1	7
37	Italy	0	5
38	Northern Cyprus (Territory of Republic of Cyprus)	**	**

^{**}This data point is not provided due to small sample size.

DAILY STRESS

Rank	Country	Change	% Yes
1	Greece	-4	60
2	Malta	+3	56
3	Luxembourg	-6	51
4	Cyprus	- 1	51
5	Albania	+2	47
6	Finland	+3	46
7	Italy	-4	46
8	Croatia	-2	44
9	Slovakia	0	43
10	Portugal	-3	43
11	Ireland	-6	42
12	Germany	+2	42
13	France	-4	40
14	Belgium	+2	40
15	Norway	- 1	38
16	United Kingdom of Great Britain and Northern Ireland	-2	38
17	Czech Republic	+1	38
18	Bosnia and Herzegovina	+5	37
19	Iceland	-1	37

Rank	Country	Change	% Yes
20	Slovenia	+1	37
21	Poland	-1	37
22	Spain	-8	36
23	Sweden	0	36
24	Austria	-1	36
25	North Macedonia	0	36
26	Switzerland	-5	35
27	Romania	0	35
28	Hungary	+1	35
29	Kosovo	0	35
30	Serbia	+3	34
31	Bulgaria	-2	32
32	Montenegro	-3	31
33	Netherlands	0	29
34	Estonia	+1	28
35	Lithuania	-3	25
36	Denmark	+1	23
37	Latvia	-2	22
38	Northern Cyprus (Territory of Republic of Cyprus)	**	**

^{**}This data point is not provided due to small sample size.

Rank	Country	Change	% Yes
1	Montenegro	-6	33
2	North Macedonia	-2	29
3	Slovakia	+1	25
4	Malta	+1	24
5	Bosnia and Herzegovina	+1	23
6	Poland	0	23
7	Serbia	+1	21
8	Czech Republic	0	21
9	Albania	+2	21
10	Spain	-3	20
11	United Kingdom of Great Britain and Northern Ireland	+4	19
12	Ireland	+1	18
13	Greece	-3	18
14	France	+1	17
15	Germany	- 1	17
16	Austria	- 1	17
17	Slovenia	0	16
18	Cyprus	0	16
19	Hungary	+3	15

Rank	Country	Change	% Yes
20	Luxembourg	-6	15
21	Kosovo	-1	14
22	Switzerland	0	14
23	Romania	+ 1	13
24	Lithuania	-3	13
25	Croatia	+ 1	13
26	Denmark	0	12
27	Latvia	-1	12
28	Bulgaria	0	11
29	Belgium	-2	11
30	Italy	-5	11
31	Sweden	0	10
32	Portugal	0	9
33	Norway	-1	9
34	Estonia	+ 1	8
35	Netherlands	-1	8
36	Iceland	-1	7
37	Finland	0	5
38	Northern Cyprus (Territory of Republic of Cyprus)	**	**

^{**}This data point is not provided due to small sample size.

JOB CLIMATE

Rank	Country	Change	% Good Time
1	Denmark	+ 1	70
2	Iceland	+8	61
3	Lithuania	-3	60
4	Luxembourg	+5	59
5	Netherlands	+2	56
6	Germany	+3	56
7	Sweden	+3	56
8	Czech Republic	+4	56
9	Slovenia	+ 1	55
10	Belgium	0	53
11	Norway	+3	53
12	Austria	+ 1	50
13	Finland	+4	50
14	Latvia	+ 11	49
15	Poland	- 14	48
16	Romania	-3	48
17	Serbia	- 1	47
18	Hungary	-4	46
19	Ireland	-4	46
20	Switzerland	-2	46

Rank	Country	Change	% Good Time
21	Malta	-3	45
22	Portugal	+ 1	44
23	Albania	+8	44
24	Croatia	-4	43
25	Estonia	- 1	43
26	Bulgaria	-2	42
27	Kosovo	+2	41
28	Cyprus	-6	40
29	Slovakia	-3	37
30	United Kingdom of Great Britain and Northern Ireland	-4	36
31	France	+3	35
32	Greece	+ 1	32
33	Bosnia and Herzegovina	-3	31
34	Montenegro	+3	30
35	North Macedonia	-4	30
36	Spain	- 1	26
37	Italy	+2	20
38	Northern Cyprus (Territory of Republic of Cyprus)	**	**

^{**}This data point is not provided due to small sample size.

Post-Soviet Eurasia

EMPLOYEE ENGAGEMENT

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	Uzbekistan	0	34
2	Armenia	-1	32
3	Georgia	0	32
4	Kazakhstan	-1	28
5	Kyrgyzstan	-1	25
6	Ukraine	-1	22
7	Russian Federation	0	22
8	Republic of Moldova	- 4	19
9	Azerbaijan	**	**

^{**}This data point is not provided due to small sample size. Note: Engagement data not available for Tajikistan.

DAILY STRESS

Rank	Country	Change	% Yes
1	Tajikistan	-1	30
2	Armenia	+8	27
3	Ukraine	+3	23
4	Republic of Moldova	-1	22
5	Russian Federation	+2	21
6	Georgia	-2	21
7	Kazakhstan	0	17
8	Kyrgyzstan	- 1	15
9	Uzbekistan	0	15
10	Azerbaijan	**	**

^{**}This data point is not provided due to small sample size.

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

Country	Change	% Yes
Armenia	+7	53
Uzbekistan	+ 1	28
Georgia	+2	26
Tajikistan	+ 1	25
Kyrgyzstan	0	25
Ukraine	+3	19
Republic of Moldova	- 1	14
Russian Federation	0	12
Kazakhstan	-1	11
Azerbaijan	**	**
	Armenia Uzbekistan Georgia Tajikistan Kyrgyzstan Ukraine Republic of Moldova Russian Federation Kazakhstan	Armenia +7 Uzbekistan +1 Georgia +2 Tajikistan +1 Kyrgyzstan 0 Ukraine +3 Republic of Moldova -1 Russian Federation 0 Kazakhstan -1

^{**}This data point is not provided due to small sample size.

JOB CLIMATE

Rank	Country	Change	% Good Time
1	Uzbekistan	+2	67
2	Tajikistan	+5	65
3	Kyrgyzstan	+2	52
4	Kazakhstan	-2	46
5	Armenia	- 1	39
6	Russian Federation	+3	32
7	Ukraine	-2	32
8	Georgia	+4	29
9	Republic of Moldova	+2	26
10	Azerbaijan	**	**

^{**}This data point is not provided due to small sample size.



Middle East and North Africa

EMPLOYEE ENGAGEMENT

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	United Arab Emirates	+2	27
2	Iraq	+2	26
3	Saudi Arabia	+3	24
4	Bahrain	+ 1	19
5	Israel	-1	19
6	Kuwait	-2	17
7	Jordan	-1	17
8	Morocco	0	14
9	Türkiye	0	14

Rank	Country	Change	% Engaged
10	Libya	- 4	12
11	Egypt	+1	12
12	Tunisia	0	11
13	Lebanon	-1	9
14	Iran	0	9
15	Algeria	+1	8
16	Palestinian Territories	**	**
17	Yemen	**	**

DAILY STRESS

Rank	Country	Change	% Yes
1	Türkiye	+2	68
2	Lebanon	+3	67
3	Tunisia	-5	56
4	Iraq	+4	52
5	Jordan	-5	52
6	Libya	+7	49
7	Egypt	-3	49
8	Iran	0	48
9	Morocco	0	38

Rank	Country	Change	% Yes
10	Bahrain	-3	37
11	Algeria	+4	33
12	United Arab Emirates	-2	33
13	Saudi Arabia	-2	29
14	Israel	-3	27
15	Kuwait	-19	26
16	Palestinian Territories	**	**
17	Yemen	**	**

^{**}This data point is not provided due to small sample size.

^{**}This data point is not provided due to small sample size.



Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

Rank	Country	Change	% Yes
1	Türkiye	+2	48
2	Iraq	- 1	47
3	Lebanon	-2	41
4	Libya	+4	39
5	Tunisia	-2	39
6	Jordan	+2	39
7	Iran	+1	38
8	Algeria	+3	36
9	Egypt	-2	30

Rank	Country	Change	% Yes
10	Morocco	- 1	30
11	Bahrain	-3	22
12	United Arab Emirates	-2	21
13	Saudi Arabia	- 1	21
14	Israel	-3	17
15	Kuwait	- 14	12
16	Palestinian Territories	**	**
17	Yemen	**	**

JOB CLIMATE

Rank	Country	Change	% Good Time
1	Kuwait	+ 35	84
2	Saudi Arabia	+2	60
3	United Arab Emirates	+6	59
4	Libya	+3	55
5	Israel	0	46
6	Bahrain	-3	36
7	Morocco	+2	35
8	Iraq	+ 1	30
9	Algeria	+2	25

Rank Country Change % Good Time 10 Egypt -4 23 11 Jordan - 1 18 12 Türkiye +2 18 13 Tunisia -2 13 14 Iran +1 12 7 15 Lebanon -1 16 Palestinian Territories ** ** 17 Yemen

^{**}This data point is not provided due to small sample size.

^{**}This data point is not provided due to small sample size.



Sub-Saharan Africa

EMPLOYEE ENGAGEMENT

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	Mali	+3	47
2	Senegal	+5	41
3	Republic of the Congo	+4	30
4	Mozambique	+1	28
5	South Africa	+2	26
6	Tanzania	+5	24
7	Benin	+3	22
8	Sierra Leone	-7	20
9	Côte d'Ivoire	+3	20
10	Gabon	+4	19
11	Mauritius	+1	19
12	Zambia	-5	19
13	Guinea	-9	19
14	Uganda	-3	18
15	Namibia	-2	18
16	Chad	+5	18
17	Cameroon	0	17

Rank	Country	Change	% Engaged
18	Kenya	0	17
19	Ghana	-2	16
20	Zimbabwe	+3	14
21	Togo	-2	14
22	Nigeria	- 1	14
23	Ethiopia	- 1	10
24	Botswana	**	**
25	Burkina Faso	**	**
26	Comoros	**	**
27	Eswatini	**	**
28	Gambia	**	**
29	Lesotho	**	**
30	Liberia	**	**
31	Madagascar	**	**
32	Malawi	**	**
33	Mauritania	**	**
34	Niger	**	**

^{**}This data point is not provided due to small sample size. Note: Engagement data not available for Democratic Republic of the Congo.



DAILY STRESS

Rank	Country	Change	% Yes
1	Chad	+ 11	58
2	Uganda	+4	57
3	Tanzania	- 1	56
4	Ghana	- 1	54
5	Sierra Leone	+4	53
6	Senegal	-2	50
7	Nigeria	+3	50
8	Guinea	-2	49
9	Togo	-2	47
10	Cameroon	0	46
11	Republic of the Congo	- 4	40
12	Zimbabwe	-6	40
13	Benin	+4	39
14	Zambia	-2	39
15	Mali	0	37
16	Côte d'Ivoire	-1	37
17	South Africa	- 1	36
18	Gabon	-2	34

Rank	Country	Change	% Yes
19	Ethiopia	+1	32
20	Namibia	0	31
21	Kenya	-1	31
22	Mozambique	-9	30
23	Mauritius	+1	22
24	Botswana	**	**
25	Burkina Faso	**	**
26	Comoros	**	**
27	Democratic Republic of the Congo	**	**
28	Eswatini	**	**
29	Gambia	**	**
30	Lesotho	**	**
31	Liberia	**	**
32	Madagascar	**	**
33	Malawi	**	**
34	Mauritania	**	**
35	Niger	**	**

^{**}This data point is not provided due to small sample size.



Rank	Country	Change	% Yes
1	Chad	+ 12	44
2	Togo	+1	41
3	Uganda	+3	39
4	Guinea	0	38
5	Benin	+3	35
6	Sierra Leone	-1	35
7	Gabon	+3	34
8	Republic of the Congo	+4	33
9	Mali	+1	33
10	Côte d'Ivoire	0	26
11	Kenya	+2	25
12	Cameroon	0	24
13	Ethiopia	0	24
14	Nigeria	-1	23
15	Ghana	-2	23
16	Zambia	-2	21
17	Tanzania	-2	19
18	Namibia	-3	19

Rank	Country	Change	% Yes
19	Senegal	-1	18
20	Mozambique	-2	17
21	Zimbabwe	-2	16
22	South Africa	0	16
23	Mauritius	-1	8
24	Botswana	**	**
25	Burkina Faso	**	**
26	Comoros	**	**
27	Democratic Republic of the Congo	**	**
28	Eswatini	**	**
29	Gambia	**	**
30	Lesotho	**	**
31	Liberia	**	**
32	Madagascar	**	**
33	Malawi	**	**
34	Mauritania	**	**
35	Niger	**	**

^{**}This data point is not provided due to small sample size.



JOB CLIMATE

Rank	Country	Change	% Good Time
1	Mali	0	73
2	Côte d'Ivoire	-2	64
3	Mozambique	-1	62
4	Chad	-3	61
5	Tanzania	0	60
6	Guinea	+2	55
7	Zambia	+6	48
8	Togo	0	48
9	Senegal	+3	47
10	Sierra Leone	-11	47
11	South Africa	+4	45
12	Nigeria	+4	45
13	Benin	0	44
14	Uganda	+1	44
15	Republic of the Congo	+5	43
16	Cameroon	0	42
17	Gabon	+4	40
18	Kenya	-5	38

Rank	Country	Change	% Good Time
19	Ghana	-4	36
20	Ethiopia	0	35
21	Mauritius	- 1	34
22	Zimbabwe	- 1	33
23	Namibia	+2	31
24	Botswana	**	**
25	Burkina Faso	**	**
26	Comoros	**	**
27	Democratic Republic of the Congo	**	**
28	Eswatini	**	**
29	Gambia	**	**
30	Lesotho	**	**
31	Liberia	**	**
32	Madagascar	**	**
33	Malawi	**	**
34	Mauritania	**	**
35	Niger	**	**

^{**}This data point is not provided due to small sample size.

East Asia

EMPLOYEE ENGAGEMENT

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	Mongolia	+1	38
2	China	0	18
3	South Korea	- 1	12
4	Taiwan (Province of China)	+1	11
5	Hong Kong (S.A.R. of China)	0	6
6	Japan	0	5

DAILY STRESS

Rank	Country	Change	% Yes
1	China	+5	55
2	Hong Kong (S.A.R. of China)	-3	50
3	Japan	- 1	42
4	South Korea	+2	40
5	Taiwan (Province of China)	0	33
6	Mongolia	+1	19

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

Rank	Country	Change	% Yes
1	China	+1	19
2	South Korea	+1	17
3	Hong Kong (S.A.R. of China)	-8	17
4	Japan	- 1	14
5	Taiwan (Province of China)	0	12
6	Mongolia	0	11

JOB CLIMATE

Rank	Country	Change	% Good Time
1	China	-8	55
2	Taiwan (Province of China)	+2	54
3	Hong Kong (S.A.R. of China)	+9	31
4	Japan	-6	25
5	Mongolia	+ 1	25
6	South Korea	+2	20

South Asia

EMPLOYEE ENGAGEMENT

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	Bangladesh	-6	34
2	India	+7	33
3	Sri Lanka	-2	26
4	Nepal	+1	25
5	Pakistan	- 4	9
6	Afghanistan	**	**

^{**}This data point is not provided due to small sample size.

DAILY STRESS

Rank	Country	Change	% Yes
1	Sri Lanka	+3	58
2	Bangladesh	+1	41
3	Nepal	+2	34
4	Pakistan	+2	33
5	India	0	32
6	Afghanistan	**	**

^{**}This data point is not provided due to small sample size.

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

Rank	Country	Change	% Yes
1	India	-1	36
2	Pakistan	-3	34
3	Sri Lanka	+1	32
4	Bangladesh	+3	28
5	Nepal	0	22
6	Afghanistan	**	**

^{**}This data point is not provided due to small sample size.

JOB CLIMATE

Rank	Country	Change	% Good Time
1	Nepal	+2	66
2	India	+3	59
3	Sri Lanka	-6	39
4	Bangladesh	-7	39
5	Pakistan	- 1	19
6	Afghanistan	**	**

^{**}This data point is not provided due to small sample size.

Southeast Asia

EMPLOYEE ENGAGEMENT

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	Philippines	-1	31
2	Thailand	0	25
3	Indonesia	0	24
4	Laos	+1	24
5	Malaysia	+4	22
6	Myanmar	-1	22
7	Vietnam	-3	21
8	Cambodia	-5	21
9	Singapore	0	13

DAILY STRESS

Rank	Country	Change	% Yes
1	Philippines	-5	45
2	Myanmar	+2	39
3	Thailand	-2	39
4	Cambodia	+ 1	39
5	Singapore	+4	38
6	Laos	+2	34
7	Vietnam	-3	32
8	Malaysia	-2	25
9	Indonesia	+1	21

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

Rank	Country	Change	% Yes
1	Laos	-2	33
2	Myanmar	+1	28
3	Philippines	0	23
4	Indonesia	-1	22
5	Cambodia	0	22
6	Thailand	0	21
7	Vietnam	-1	18
8	Malaysia	-1	16
9	Singapore	-2	15

JOB CLIMATE

Rank	Country	Change	% Good Time
1	Laos	0	70
2	Vietnam	+3	64
3	Cambodia	-2	61
4	Philippines	-2	61
5	Malaysia	+2	50
6	Indonesia	+ 1	46
7	Singapore	-2	37
8	Thailand	0	32
9	Myanmar	-9	17



Australia and New Zealand

EMPLOYEE ENGAGEMENT

Gallup Q12 items; see "Appendix 3: Support Information" for item wording

Rank	Country	Change	% Engaged
1	New Zealand	+2	21
2	Australia	+1	20

DAILY STRESS

Did you experience the following feelings A LOT OF THE DAY yesterday? How about stress?

Rank	Country	Change	% Yes
1	Australia	+2	48
2	New Zealand	0	41

DAILY ANGER

Did you experience the following feelings A LOT OF THE DAY yesterday? How about anger?

Rank	Country	Change	% Yes
1	Australia	+1	15
2	New Zealand	-1	11

JOB CLIMATE

Rank	Country	Change	% Good Time
1	New Zealand	+5	67
2	Australia	+ 10	61

Appendix 2: Methodology

The primary data in this report come from the Gallup World Poll, through which Gallup has conducted surveys of the world's adult population, using randomly selected samples, since 2005. The survey is administered annually face to face or by telephone, covering more than 160 countries and areas since its inception. The mode of interviewing may change from year to year in some countries or areas. In addition to the World Poll data, Gallup collected extensive random samples of working populations in Germany, Saudi Arabia, the United Arab Emirates and the United States of America; these samples were added to the dataset for this report. The total number of global employed respondents included in the full trend of data (2009 through 2022) is 2,208,292; for the 2022 data, the total is 122,416.

The target population of the World Poll is the entire civilian, noninstitutionalized, aged-15-and-older population. Gallup's data in this report reflect the responses of adults aged 15 and older who were employed for any number of hours by an employer.

With some exceptions, all samples are probability-based and nationally representative. Gallup uses data weighting to minimize bias in survey-based estimates; ensure samples are nationally representative for each country; and correct for unequal selection probability, nonresponse, and double coverage of landline and mobile phone users when using both mobile phone and landline frames. Gallup also weights its final samples to match the national demographics of each selected country.

Regional findings in this report¹ include data obtained from April 2022 to March 2023 (reported as part of 2022 data), with one exception: Some of this report's data for China come from a nationally representative, mobile telephone Gallup World Poll survey of employed adults in China aged 15 years and older, conducted Dec. 6, 2021, to Jan. 22, 2022. Other data for China come from a nationally representative, web-based Gallup World Poll survey of employed adults in China, aged 18 years and older, conducted March 19-22, 2023. Respondents for the latter survey come from a high-quality opt-in panel provided by a third-party panel provider, and representation of the sample was controlled using quotas for age, gender, education, region and urbanicity. Respondents were able to complete the survey on a desktop computer, tablet or mobile device. Post-stratification weights were constructed to minimize nonresponse bias and project the sample to employed adults aged 18 and older in China.

To determine percentage-point changes at the regional and global levels, Gallup compares data from the same countries and areas in each region and globally year over year. Country-specific findings in "Appendix 1: Country/Area Comparisons, by Region" are based on data aggregated from three years of polling. Percentage-point changes for countries and areas indicate the differences in percentage points when comparing the country's average from 2019, 2020 and 2021 with the average from 2020, 2021 and 2022, with several countries' data obtained in the early months of the following year and reported as part of the current year's results.

¹ In the 2021 and 2022 State of the Global Workplace reports, Gallup reported results for the Commonwealth of Independent States. In this 2023 report, that region is named Post-Soviet Eurasia.

Gallup typically surveys 1,000 individuals in each country or area using a standard set of core questions translated into the respective country's major languages. In some countries, Gallup collects oversamples in major cities or areas of special interest. Additionally, in some large countries, such as Russia, sample sizes include at least 2,000 adults. In a small number of countries, the sample size is fewer than 1,000. In this report, Gallup does not provide country-level data (three-year aggregate) or country-level percentage-point change data (three-year aggregate) for any country with an aggregate n size of fewer than 300. However, results from countries with a sample of any size during the 2022 World Poll collection year are included in regional and global results.

For results based on the total sample of employed adults globally, the margin of sampling error ranged from ± 0.4 percentage points to ± 0.6 percentage points at the 95% confidence level. For results based on the total sample of employed adults in each region, the margin of sampling error ranged from ± 0.6 percentage points to ± 4.8 percentage points at the 95% confidence level. For results based on the total sample of employed adults in each country, the margin of sampling error ranged from ± 0.4 percentage points to ± 8.5 percentage points at the 95% confidence level. All reported margins of sampling error include computed design effects for weighting.

Gallup is entirely responsible for the management, design and control of the Gallup World Poll. For more than 80 years, Gallup has been committed to the principle that accurately collecting and disseminating the opinions and aspirations of people around the globe is vital to understanding our world. Gallup's mission is to provide information in an objective, reliable and scientifically grounded manner. Gallup is not associated with any political orientation, party or advocacy group and does not accept partisan entities as clients. Any individual, institution or governmental agency may access the Gallup World Poll regardless of nationality. The identities of clients and all surveyed respondents remain confidential.

The World Poll monitors the issues that matter most to societies worldwide, such as personal safety, food and shelter, employment, wellbeing and confidence in national institutions. In addition to conducting our core polls, organizations worldwide turn to Gallup to conduct custom surveys using our rigorous research standards and scientifically proven methodologies to help them solve their most pressing problems.

Appendix 3: Support Information

Employee Engagement

Employee engagement reflects the involvement and enthusiasm of employees in their work and workplace. Employees can become engaged when their basic needs are met and when they have a chance to contribute, a sense of belonging, and opportunities to learn and grow.

Gallup categorizes an organization's employees as engaged, not engaged or actively disengaged.

- Engaged employees are thriving at work. They are highly involved in and enthusiastic about their work and workplace. They are psychological "owners," drive performance and innovation, and move the organization forward.
- Not engaged employees are quietly quitting. They are psychologically unattached
 to their work and company. Because their engagement needs are not being fully met,
 they're putting time but not energy or passion into their work.
- Actively disengaged employees are loudly quitting. They aren't just unhappy at
 work. They are resentful that their needs aren't being met and are acting out their
 unhappiness. Every day, these workers potentially undermine what their engaged
 coworkers accomplish.

Measuring Employee Engagement

To determine the percentage of engaged, not engaged and actively disengaged employees, Gallup uses a proprietary formula founded on extensive research about how the engagement elements, as measured by the Gallup Q¹², relate to various workplace outcomes. For this reason, employee engagement is a much higher bar than merely satisfaction or metrics that combine "strongly agree" and "agree" responses into a "percent favorable" engagement index.

The current standard is to ask each employee to rate the Q^{12} statements using six response options, from 5 = strongly agree to 1 = strongly disagree, and the sixth response option — don't know/does not apply — is unscored. Gallup's proprietary formula does not require perfect agreement with all Q^{12} elements for employees to be classified as engaged.

Gallup Q^{12®} Items

- Q01. I know what is expected of me at work.
- Q02. I have the materials and equipment I need to do my work right.
- Q03. At work, I have the opportunity to do what I do best every day.
- Q04. In the last seven days, I have received recognition or praise for doing good work.
- Q05. My supervisor, or someone at work, seems to care about me as a person.
- Q06. There is someone at work who encourages my development.
- Q07. At work, my opinions seem to count.

- Q08. The mission or purpose of my company makes me feel my job is important.
- Q09. My associates or fellow employees are committed to doing quality work.
- Q10. I have a best friend at work.
- Q11. In the last six months, someone at work has talked to me about my progress.
- Q12. This last year, I have had opportunities at work to learn and grow.

To learn more about employee engagement worldwide, see the **Employee Engagement** workplace indicator webpage.

Daily Negative Emotions

Gallup annually surveys around the world to determine people's day-to-day experiences of emotions by asking if they experienced certain feelings during a lot of the previous day. This report focuses on the emotional experiences of employed adults.

- For details on employees' daily feelings of stress, worry, anger and sadness, as
 well as other wellbeing-related topics, view the <u>Employee Wellbeing workplace</u>
 indicator webpage.
- For information on the emotions of all adults globally, please see our most recent *Gallup Global Emotions* report.

Job Market

As leaders seek to attract and retain talent, understanding more about employee perceptions of the job climate and why employees choose to join or leave an organization is critical. Employers can evaluate how these topics relate to their own organizational culture to create strategies for attracting top talent and keeping their star employees from being wooed away.

Learn more about Gallup's research on employee retention and attraction topics, as well as employee perceptions of their current job climate, on the <u>Employee Retention & Attraction</u> workplace indicator webpage.

Gallup's Global Indicators

Gallup's global indicators of workplace performance and societal health track progress on what matters most in workplaces and to societies at large.

Visit Gallup's <u>Global Indicators webpage</u> for the latest indicators on employee engagement, wellbeing and daily negative emotions, employee retention and the job market, and other workplace topics to help leaders more effectively engage, manage and retain star employees.

Sign up on Gallup.com to receive updates when Gallup publishes new indicators.

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